



# LogMeIn Ignition – Getting Started

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# Getting Started with LogMeIn Ignition

Anyone with a LogMeIn account and computers running LogMeIn Pro<sup>2</sup> or Free software can take advantage of LogMeIn Ignition.

## How to Download and Install LogMeIn Ignition

Follow this procedure to download LogMeIn Ignition.

You can download and install LogMeIn Ignition on as many computers as you would like. A single purchase of LogMeIn Ignition gives you unlimited installation on your desktop, USB drive, or U3 drive, and access to all of your LogMeIn connected computers.

1. To download LogMeIn Ignition, go to the [LogMeIn Ignition Download page](#).
2. On the Download page, choose how you will use LogMeIn Ignition:
  - If you often use one PC to access multiple remote computers, you will benefit by running LogMeIn Ignition right on your desktop. Click **Download and Install Ignition to your Desktop**.
  - If you are on the move and want to be able to use LogMeIn Ignition on any PC directly from a USB storage device, click **Download and Install Ignition to a USB drive**.
  - If you are using a U3 Smart Drive, click **Download and Install Ignition to a U3 Smart Drive**.
3. Follow all on-screen instructions.  
If you have any problems with the download and installation process, feel free to [contact Customer Support](#).

## How to Create a LogMeIn Account using LogMeIn Ignition

You can create a LogMeIn account directly from the LogMeIn Ignition interface.

This assumes you have already downloaded and installed LogMeIn Ignition.

1. Open LogMeIn Ignition.  
The **Log In** screen is displayed.
2. On the **Log In** screen, click **Create an Account**.  
The **Register** screen is displayed.
3. On the **Register** screen, complete all fields and click **Create Account**.  
You will receive a confirmation email at the address you used to create the account.
4. To activate your account, follow the instructions in the confirmation email.

## How to Add Computers to your LogMeIn Account

You must install LogMeIn host software on any computer you want to be able to access remotely.

When you install LogMeIn host software on a computer, you are also adding that computer to your LogMeIn account.

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- To install LogMeIn Pro<sup>2</sup> or LogMeIn Free, go to the computer that you want to be able to access remotely and log in to your account at [www.LogMeIn.com](http://www.LogMeIn.com).
    - a) Click **Add Computer** on the My Computers page.
    - b) Follow all on-screen instructions.
  - LogMeIn Central subscribers can deploy host software to remote computers. See the LogMeIn Central User Guide for details.

## About LogMeIn Ignition Licensing

LogMeIn Ignition is priced per account.

You can download and install LogMeIn Ignition on as many computers as you would like. A single purchase of LogMeIn Ignition gives you unlimited installation on your desktop, USB drive, or U3 drive, and access to all of your LogMeIn connected computers.

Visit the LogMeIn Ignition product page for more information or to [make a purchase](#).

## About Security and LogMeIn Ignition

LogMeIn Ignition provides secure access to your LogMeIn computers.

LogMeIn Ignition utilizes all of the advanced security measures that LogMeIn users have come to know and trust.

- All data and applications remain on the computers you are accessing via LogMeIn Ignition
- Even if your device running LogMeIn Ignition is lost or stolen, LogMeIn Ignition can only be used by entering a valid LogMeIn account name and password
- If someone finds your lost device and somehow manages to open LogMeIn Ignition and authenticate to the LogMeIn gateway, all host computers will still be protected by LogMeIn's standard security protocols
- See [LogMeIn Security - An In Depth Look](#) for additional information concerning LogMeIn's security architecture

## LogMeIn Security Tips

Follow these guidelines to achieve maximum security while using LogMeIn services.

See the LogMeIn Pro<sup>2</sup> or Free User Guide for details.

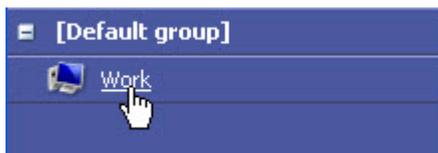
- Activate host security to lock the host computer when your connection times out or when remote control disconnects
- Apply a Personal Password
- Use IP Address Lockout and/or IP Filtering
- Use the **Extra Security** features on the Security tab of the LogMeIn **Account** page to add extra account-level security

# Connecting to Computers

## How to Open a Remote Control Session

Follow this procedure to open a remote control session with a computer in your account.

1. In LogMeIn Ignition, click the computer name of the computer you want to control.



2. Click **Remote Control**.



3. Enter a valid Windows user name and password combination or Computer Access Code for the computer you are attempting to access.

Optional: Select **Save Login Information** if you want to save the information in the login fields. You will not need to enter these details the next time you access the machine.

4. Once connected, you will see the appropriate user interface.  
See the LogMeIn Pro<sup>2</sup> or LogMeIn Free User Guide for complete coverage of all functionality.



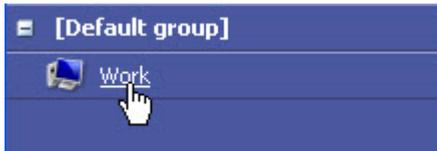
**Note:** For easy access to your computers, right-click the name of any computer listed in LogMeIn Ignition and select the appropriate connection option.



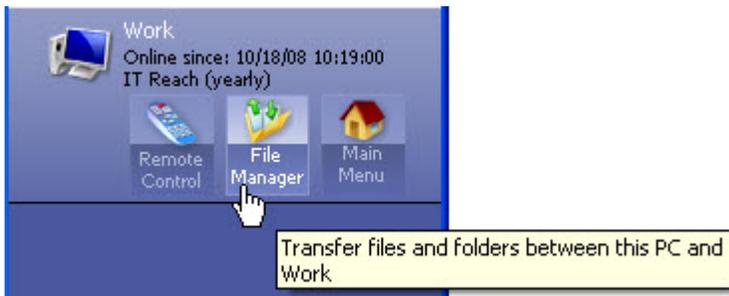
## How to Open a File Manager Sessions

Follow this procedure to go directly to a File Manager session from LogMeIn Ignition.

1. In LogMeIn Ignition, click the name of the computer you want to use.



- 2.



Click **File Manager**.

3. Enter a valid Windows user name and password combination or Computer Access Code for the computer you are attempting to access.  
Optional: Select **Save Login Information** if want to save the information in the login fields. You will not need to enter these details the next time you access the machine.
4. Once connected, you will see the appropriate user interface.  
See the LogMeIn Pro<sup>2</sup> or LogMeIn Free User Guide for complete coverage of all functionality.



**Note:** For easy access to your computers, right-click the name of any computer listed in LogMeIn Ignition and select the appropriate connection option.



## How to Connect to the Remote Host's Main LogMeIn Menu

Follow this procedure to go directly to the main LogMeIn menu for the selected host computer.

1. In LogMeIn Ignition, click the name of the computer you want to use.



2. Click **Main Menu**.



3. Enter a valid Windows user name and password combination or Computer Access Code for the computer you are attempting to access.  
Optional: Select **Save Login Information** if want to save the information in the login fields. You will not need to enter these details the next time you access the machine.
4. Once connected, you will see the appropriate user interface.  
See the LogMeIn Pro<sup>2</sup> or LogMeIn Free User Guide for complete coverage of all functionality.



**Note:** For easy access to your computers, right-click the name of any computer listed in LogMeIn Ignition and select the appropriate connection option.



## How to Automatically Connect to a Computer when Ignition Starts

Follow this procedure to set LogMeIn Ignition to automatically create a connection to a specific computer when you start and successfully log in to LogMeIn Ignition.

1. In LogMeIn Ignition, select the **View** menu.
2. On the **View** menu, select **Options**.  
The LogMeIn Ignition Options dialog box is displayed.
3. On the LogMeIn Ignition Options dialog box, select **Automatically Connect to a Default Computer When Ignition Starts**.  
The **Connect to:** and **Default Action:** drop-down boxes will activate.

4. Use the **Connect to:** box to select the computer that LogMeIn Ignition will connect to upon start-up.  
If you have multiple Profiles attached to your LogMeIn account, you may need to change your active Profile to see the computer you want.
5. Use the **Default action:** box to select what type of connection you want to make:
  - Select **Remote Control** to go directly to a remote control session
  - Select **File Manager** to go directly to the File Manager
  - Select **Main Menu** to go directly to the LogMeIn Host Main Menu
6. Click **OK** to save your settings.  
The next time you start and successfully log in to LogMeIn Ignition, the selected connection will automatically be made to the chosen Host computer.

You will still be required to authenticate to the Host computer.

## About Authenticating to LogMeIn Host Computers

Whenever you connect to a host computer running LogMeIn, you must authenticate yourself to the host computer.

### Computers Requiring Authentication

You must enter a **Windows or Mac user name and password** to access a host computer that is configured to require authentication. Most computers on a corporate network require you to authenticate (for example, upon start-up you must press `Ctrl-Alt-Delete` and then enter your user name and password).

### Computers Not Requiring Authentication

You must enter a **Computer Access Code** to access a host computer that is *not* configured to require authentication. For example, your home computer may not be configured to require authentication (when you start your computer, you go straight to Windows without entering a user name and password).



**Important:** Do not lose your Computer Access Code. It cannot be retrieved!

## How to Change your Authentication Method

Follow this procedure to use LogMeIn Ignition to change the way you authenticate to a Host computer.

1. In LogMeIn Ignition, right-click the computer name of the computer for which you want to change the authentication method.



2. Select **Properties**.  
The **Properties of [Host Computer Name]** dialog box is displayed.
3. Choose one of the following options:

- 
- Select **Use Windows Authentication** if you want to be required to press CTRL-ALT-DEL and enter a Windows user name and password when you access the selected computer. Enter your preferred user name, password, and domain in the appropriate boxes.
  - Select **Use LogMeIn Computer Access Code** authentication if you want to be required to enter a Computer Access code when you access the selected computer. Enter your preferred Computer Access Code in the **Code** box.

4. Click **OK** to save your settings.

## About Connecting to LogMeIn Computers on a Public or Shared Computer

LogMeIn Ignition is the best way to connect to a LogMeIn computer from a public or shared computer, such as in a hotel, library, or Internet café.

When you connect to a LogMeIn computer from the My Computers page, the LogMeIn browser plugin must be installed on the Client computer. Many public or shared computers deny users the right to run or install certain software, including the LogMeIn plugin required for running a remote session.

To avoid problems associated with limited user rights, you can use LogMeIn Ignition from a USB drive or related device to connect to your LogMeIn computers. LogMeIn Ignition contains the client software you need to run a remote session. You will not need to download or install anything to the public or shared computer.

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## For Further Information...

- [LogMeIn Ignition User Guide](#)
- [LogMeIn Ignition Knowledge Base](#)

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# LogMeIn Glossary

## Client

The client is the device used to access a host computer. Sometimes also called the Local computer or Local device, the client can be any computer connected to the Internet. For example, if you are in an Internet cafe and are remotely connected to your office computer, the device in front of you (or in your hand) is the client.

## Computer Access Code

The Computer Access Code is a special password that a LogMeIn user enters to gain access to a host that does not otherwise require authorization. Most commonly, a user is prompted to create a Computer Access Code when installing LogMeIn software to a computer that does not require Windows authorization. The Computer Access code helps ensure that only authorized users gain access to computers in a LogMeIn account.

## Host

The host is the accessible device or computer. Sometimes also called the Remote or Target computer, this is the specific device you want to access remotely. LogMeIn software must be installed on the host. For example, if you are in an Internet cafe and are remotely connected to your office computer, your office computer is the host.

## LogMeIn ID

You use your LogMeIn ID to log in to [www.LogMeIn.com](http://www.LogMeIn.com) or LogMeIn Ignition. It is defined by username (email address) and password.

## LogMeIn User

Anyone who has a LogMeIn ID is considered a LogMeIn User. A LogMeIn User can access computers in one or more accounts via Profiles.

## Profile

A Profile is the link between a LogMeIn User and a LogMeIn account. You use a Profile whenever you access LogMeIn-enabled computers in a LogMeIn account.

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# Legal Notice

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